

How to Authorize Your SAMSUNG DEVICE

Tracking your steps is easy! This guide will take you through the authorization and device syncing process step-by-step.

By authorizing your device with the **Grande Health & Wellness** portal, your steps will automatically be recorded. Once your device is authorized, your data will automatically transfer on a nightly basis. Any data manually entered will not be overwritten by the nightly data pull from your device.

Please note that the Samsung devices are not compatible with the Grande Health & Wellness site. However, the Withings/HealthMate app is great app to link with your Samsung device to track your steps. Please follow the instructions below to authorize the Withings app.

Get Started

Log in to www.assethealth.com/grandehealth on your desktop or mobile device. If you're logging in for the first time, your credentials are as follows:

Username: First Initial + Last Name + Last four digits of your Social Security Number

Password: DOB (mmddyyyy)

GRANDE[®]
Health&Wellness

Username* username

Password* (Case Sensitive) *****

* All fields are required.

Log In

Having trouble logging in?

First-Time Logging in?

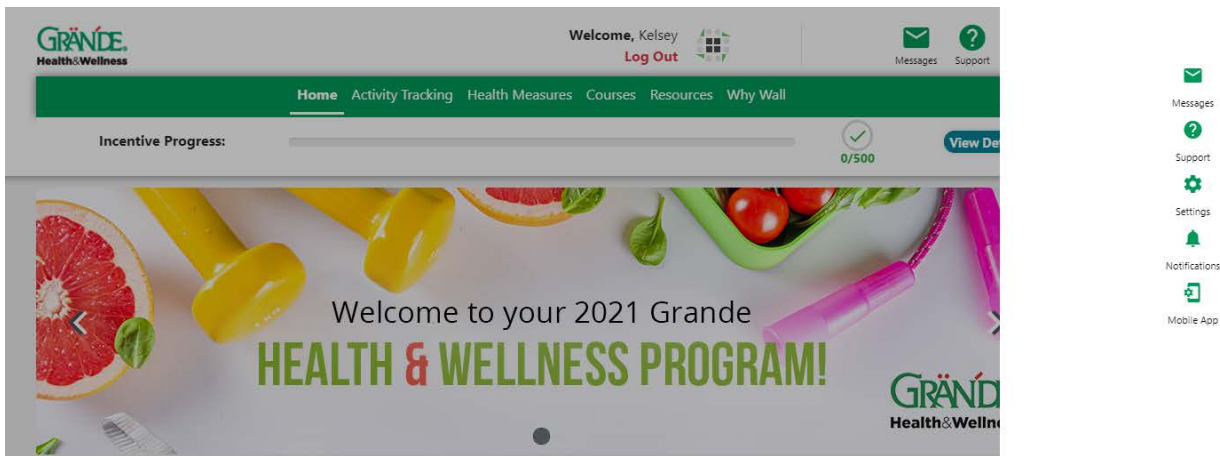
1. You must first log in with your default credentials. These credentials are for first-time use only. **Don't remember what they are?** [Click here to get more information.](#)
2. After first log in you will be asked to set your own unique account credentials and contact information for accessing the site in the future.

Returning User?

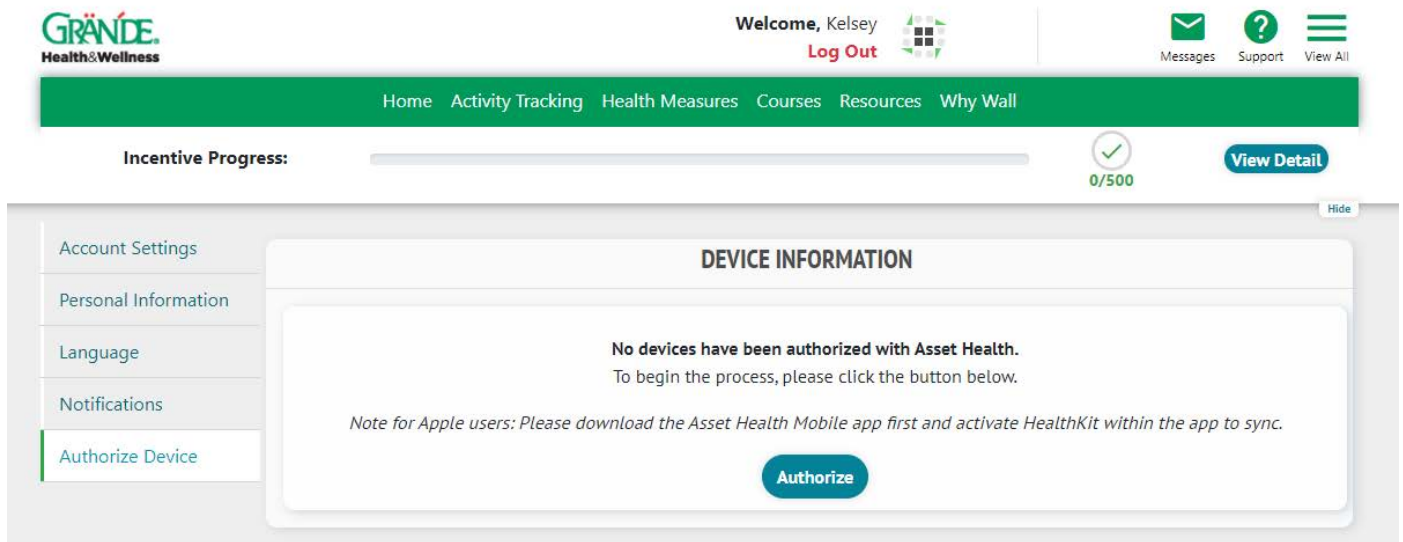
Device Setup

You may only authorize one device. To share your Samsung's tracking data with the Grande Health & Wellness portal, please follow the instructions below.

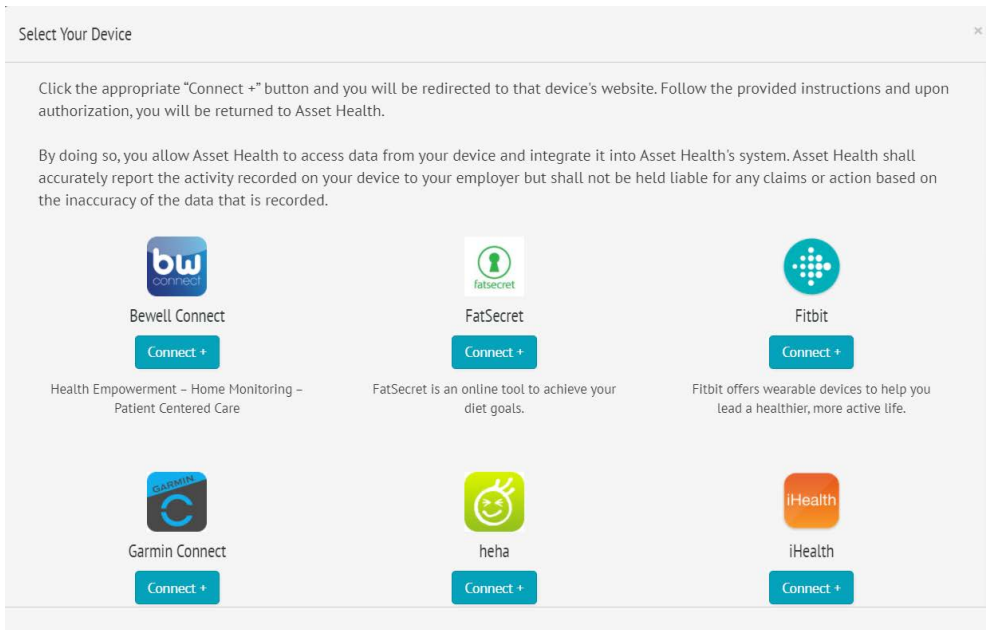
1. Download the Withings/HealthMate app on your Samsung device. Once downloaded, follow the instructions to set up your account. You will need to ensure that you select the Profile button in the lower right-hand corner of your app.
2. After you have done so, you will need to scroll down under the Apps section and select Samsung Health. You will then see an option to activate your activity and turn on your step data.
3. After you have completed all steps, log in to the Grande Health & Wellness portal on your desktop device or mobile browser. Once logged in, click the menu in the upper righthand corner, and select **Settings**.



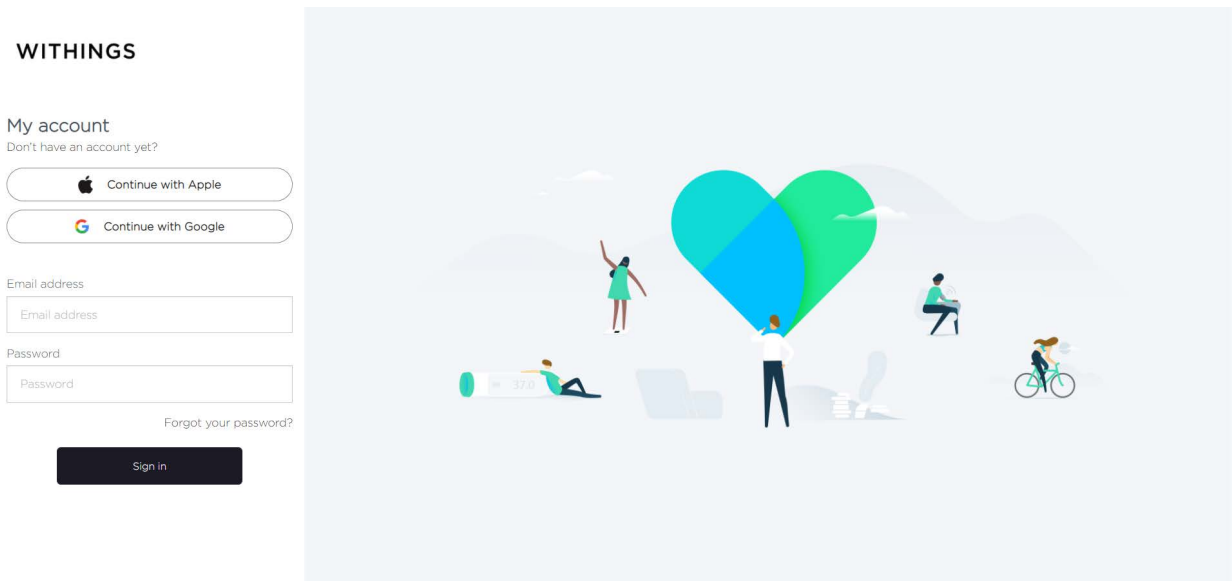
4. Once on the Settings page, click **Authorize Device** on the left side of the page. Then click the blue **Authorize** button.



5. Scroll through the list of approved devices until you find Withings. Then, click **Connect**.



6. You will now be taken to the Withings login page. Here, you must log in using the username and password you created during the setup of your Withings account. This account username and password are not associated with the **Grande Health & Wellness** portal.



7. Please verify that you are logged in to the correct account (not the account of your spouse or another family member), then click **Allow*** to give Asset Health permission to pull activities from your device. You will be directed back to the **Grande Health & Wellness** website, where you will see that your device is successfully authorized.

The Withings/HealthMate app will sync to your wellness portal within 24-48 hours, pulling your step information from your Samsung Health account, as long as your Samsung device is syncing to your Samsung Health app.

