

CONTACT INFORMATION

PROVIDER NAME	HOW TO CONTACT	REASONS TO CONTACT
401(K): Empower Retirement	877-778-2100 empowermyretirement.com	Account balance inquiries Beneficiary designation Contribution or investment changes
ACCIDENT PROTECTION PLAN OR CRITICAL ILLNESS PROTECTION PLAN: Reliance Matrix	877-202-0055 matrixabsence.com	Coverage details Open claim questions
ASSET HEALTH	support@assethealth.com	Customer support for technical questions
BENEFITS TEAM: Grande	920-952-7555 benefits@grande.com	Benefit questions Enrollment assistance
DENTAL: Delta Dental or Care Plus	Delta Dental 800-236-3712 deltadentalwi.com Care Plus 800-318-7007 or 414-771-1711 caremark.com	Provider search Dental claim questions
DISABILITY AND LEAVE: Reliance Matrix	877-202-0055 matrixabsence.com	Initiate FMLA or short-term disability claim Questions on an open claim
EMPLOYEE ASSISTANCE PROGRAM: SupportLinc	888-881-5462 supportlinc.com Group code: grandecheese	Short term counseling Emotional or financial support
FLEXIBLE SPENDING ACCOUNT (FSA) OR HEALTH REIMBURSEMENT ACCOUNT (HRA): WEX Health, Inc.	866-451-3399 benefitslogin.wexhealth.com	Account balance inquiries FSA/HRA claims Eligible expenses and substantiation
HEALTH CLINICS: SSM	Toll free 855-289-7517 OR 920-907-3922 MyChart	Toll free 855-289-7517 OR 920-907-3922 MyChart
HEALTH NAVIGATOR	888-352-4969 sunlife.com/healthnav	For assistance or to request consultation with a Care Advisor
HEALTH SAVINGS ACCOUNT (HSA): Optum Bank	866-234-8913 optumbank.com	HSA balance or claim submission Beneficiary designation Review investment options
HUMAN RESOURCES: Grande	Your local HR Business Partner	Other policies not listed
IDENTITY PROTECTION: Allstate	800-789-2720 myajp.com	Coverage details
LEGAL INSURANCE: ARAG	800-621-3313 araglegal.com	Coverage details
MEDICAL: UMR	800-207-3172 umr.com	Provider search Covered services Medical claim questions
PRESCRIPTION: CVS Caremark	833-894-6420 caremark.com	Prescription questions Prescription coverage
SUPPLEMENTAL LIFE AND AD&D INSURANCE: Reliance Matrix	877-202-0055 matrixabsence.com	Life insurance policy questions
TELADOC	800-835-2362 teladoc.com	Schedule a non-emergent, virtual visit
VISION: National Vision Administrators, LLC	800-672-7723 e-nva.com	Provider search Vision claim questions